



ITS America 2021 Postponement
Frequently Asked Questions

<u>General Questions</u>	<u>Note/Approved Response</u>
<p>What is happening with the 2021 event?</p>	<p>ITS America Annual Meeting scheduled for May 17 - 20, 2021 at the Georgia World Congress Center in Atlanta, Georgia has been rescheduled / postponed to December 7 – 10, 2021 and will be relocated to The Charlotte Convention Center in Charlotte, North Carolina.</p> <p>In the coming weeks, our team will be rolling out additional information on registration, hotel reservation options, and details on other services, features and guidelines for the 2021 event.</p>
<p>Who can I speak to for a press statement?</p>	<p>All media requests can be directed to: Jaime McAuley, Marketing & Event Director, jmcauley@reedexpo.com</p>
<p>Conference, Education or Expo</p>	<p>Registration has not opened for ITS America 2021 Annual Meeting so there will be no refunds. In the coming weeks, our team will be rolling out additional information on registration, education programming, hotel reservation options, and details on other services, features and guidelines for the 2021 event. Please feel free to review our 2021 Exhibitor List to see which vendors and solution providers are participating in the event.</p>
<p>Sponsorship, Exhibiting Booth Status and Payments</p>	<p>Please reach out to the sales team for any questions related to booth status and payments.</p> <p>https://www.itsamericaevents.com/atlanta-2021/en-us/contact-us.html</p>
<p>What if I have already booked my flight?</p>	<p>Airline Change Fee Waivers</p> <p>We understand that the COVID-19 virus may create travel challenges for our customers. Currently, many airlines are waiving change fees for new and previously booked travel.</p> <p>We have provided links to the change fee waiver statements of the major US carriers below. We encourage you to check their website to confirm you have the most up to date information for your airline. Please note that the change fee waiver typically allows tickets to be re-booked for future travel with that airline waiving any change fees; the ticketholder is still responsible for any cost difference of the future fair.</p> <p>Airline Change Fee Waiver Weblinks American Airlines - https://www.aa.com/i18n/travel-info/travel-alerts.jsp Delta Air Lines - https://www.delta.com/us/en/advisories/other-alerts/coronavirus-travel-updates JetBlue Airways - https://www.jetblue.com/travel-alerts United Airlines - https://www.united.com/ual/en/us/fly/travel/notices.html</p>